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| **If you have concerns about a child/young person in Bristol …** | | | | |
| If a child is at immediate risk call the POLICE | **POLICE** 999 | | | |
| To make an URGENT referral, i.e. a child is likely to suffer or is suffering significant harm, call children’s social care. | **FIRST RESPONSE** - 0117 9036444 | | | |
| Out of Hours Referrals | **EMERGENCY DUTY TEAM** - 01454 615 165 | | | |
| Mental Health Crisis (24 hours, 7 days a week) | **Bristol Mental Health -** 0300 555 0334 | | | |
| To make a NON-URGENT referral, contact FIRST RESPONSE using the online form | **FIRST RESPONSE Online form**  <https://www.bristol.gov.uk/social-care-health/make-a-referral-to-first-response> | | | |
| To raise concerns and ask for advice about radicalisation (also contact First Response). | **PREVENT DUTY -** 01278 647466  [PreventSW@avonandsomerset.police.uk](mailto:PreventSW@avonandsomerset.police.uk) | | | |
| To liaise with the specialist Safeguarding Police unit | **Lighthouse Safeguarding Unit (Avon and Somerset police)** 01278 649228  [LighthouseBristol@avonandsomerset.police.uk](mailto:LighthouseBristol@avonandsomerset.police.uk) | | | |
| For advice and guidance about whether to make a referral | **Families in Focus (Targeted Support)-** | | | |
| **South**  0117 9037770 | **East Central**  0117 3576460 | | **North**  0117 3521499 | |
| **If you have concerns about a professional working with a child…** | | | | |
| To raise concerns and ask for guidance in relation to the conduct of someone who works with children | **[Local Authority Designated Officer - (LADO)](https://bristolsafeguarding.org/children/lado-concerns-about-professionals/)**  T: 0117 9037795  [KBSP LADO notification form](https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fbristolsafeguarding.org%2Fmedia%2Fcjykm3dx%2F1-lado-referral-form-kbsp-nov21.doc&wdOrigin=BROWSELINK) | | | |
| **For information, advice and guidance in relation to safeguarding policy and procedures.** | | | | |
| [**Safeguarding in Education Team**](https://www.bristolsafeguardingineducation.org/local-safeguarding-services/safeguarding-in-education-team/)  T: **0117 9222532**  E: [Safeguardingineducationteam@bristol.gov.uk](mailto:Safeguardingineducationteam@bristol.gov.uk) | | | | |
| **South Advisor**  Helen Macdonald  [helen.macdonald@bristol.gov.uk](mailto:helen.macdonald@bristol.gov.uk)  0117 9222533 | **East Central Advisor**  Jess Curtis  [jessica.curtis@bristol.gov.uk](mailto:jessica.curtis@bristol.gov.uk)  0117 9222710 | | | **North Advisor**  Elisabeth Clark  [elisabeth.clark@bristol.gov.uk](mailto:elisabeth.clark@bristol.gov.uk)  0117 9222534 |
| Child sexual exploitation & child criminal exploitation | **Operation Topaz (Avon and Somerset Police)**  [**https://www.avonandsomerset.police.uk/forms/vul**](https://www.avonandsomerset.police.uk/forms/vul) | | | |
| **Safer Options Team - Education inclusion managers** | | | | |
| **South**  [Ingrid.Hooper@bristol.gov.uk](mailto:Ingrid.Hooper@bristol.gov.uk) | **East Central**  [Calum.Paton@bristol.gov.uk](mailto:Calum.Paton@bristol.gov.uk) | **North**  [Ross.Moody@bristol.gov.uk](mailto:Ross.Moody@bristol.gov.uk) | | |
| Report a Child Missing from Education | **Bristol City Council – Education Welfare**  <https://www.bristol.gov.uk/schools-learning-early-years/children-missing-education-cme> | | | |
| Children affected by Forced Marriage | **Forced Marriage Unit**  T: (0) 20 7008 0151  E: [fmu@fco.gov.uk](mailto:fmu@fco.gov.uk) | | | |
| Online Safety Advice | **Professional Online Safeguarding Helpline**  T: 0344 381 4772  E: [helpline@saferinternet.org.uk](mailto:helpline@saferinternet.org.uk) | | | |
| Reporting online abuse and grooming | **Child Exploitation and Online Protection command**  <https://www.ceop.police.uk/ceop-reporting/> | | | |
| FGM advice | **NSPCC FGM Helpline** T: 0800 028 3550 E: [fgmhelp@nspcc.org.uk](mailto:fgmhelp@nspcc.org.uk) | | | |
| Domestic Abuse support (Bristol) | **Directorate of local and national services**  [**https://www.bristol.gov.uk/crime-emergencies/abuse-violence**](https://www.bristol.gov.uk/crime-emergencies/abuse-violence) | | | |
| Young Carers – advice and support. | **Carers Support Centre**  T: 0117 958 9980  W:<https://www.carerssupportcentre.org.uk/young-carers/contact-young-carers/> | | | |
| Whistleblowing professional policy | **NSPCC Whistleblowing hotline** T: 0800 028 0285 E: [help@nspcc.org.uk](mailto:help@nspcc.org.uk) | | | |
| [**Child and Adolescent Mental health**](https://www.awp.nhs.uk/camhs/camhs-services) **(CAMHS)** | | | | |
| **Primary Mental Health Specialists (advice) Child and Adolescent Mental Health** | | | | |
| **South**  0117 3408121 | **East Central**  0117 3408600 | | **North**  0117 3546800 | |
| **Avon and Wiltshire Mental Health Partnership NHS Trust 24/7 crisis line:** 0800 953 1919 | | | | |
| Advice around harmful sexualised behaviour. | **Be Safe**  0117 3408700  W: <https://www.awp.nhs.uk/camhs/camhs-services/HSB-services/be-safe> | | | |
| **Brook Traffic Light Tool**  [CPD: Brook Sexual Behaviours Traffic Light Tool (RSE) Course](https://www.brook.org.uk/training/wider-professional-training/sexual-behaviours-traffic-light-tool/) | | | |